

# Willowglade Technologies Real World Testing Results 2025

## General Information

Developer Name: Willowglade Technologies Corporation

Product Name: Personal Health Navigator

Version: 6.0

CHPL Product Number: 15.11.09.3179.PHN0.06.00.1.231222

RWT URL:

<https://cmsdocuments.azurewebsites.net/cms/willowglade/document/en/RWT%20Plan%20CY%202025.pdf>

## Summary of Testing Methods and Key Findings

Willowglade Technologies Real World Testing involved auditing and observing usage of the patient portal and certified APIs. In some instances, we found that we had low or no usage of certain APIs. In this case we tested the functionality to ensure it functions as designed per the requirements.

Overall testing illustrates little usage of our APIs as might be expected with the relatively small population of patients and their typically elderly demographic. In this case we tested to ensure conformance with the requirements.

## Interoperability

Indicates whether optional standards, via SVAP and/or USCDI, are leveraged as part of the certification of the health IT product(s).

☐ Yes, I have products certified with voluntary SVAP or USCDI standards. (If yes, please complete the table below.

☒ No, none of my products include these voluntary standards.

## Care Setting

Willowglade Technologies only provides software in the Ambulatory setting for Oncology clinics.

## Testing Outcomes

The following metrics were measured by using de-identified Personal Health Navigator logs to collect all necessary data in the client's live production systems from July 1 2025 – September 31, 2025.

Measurement / Metric	Associated Criterion(a)	Relied Upon Software	Outcomes	Challenges Encountered (If applicable)
<p>Test the ability to export a single patient record. Test the ability to export a patient population with verification that appropriate permissions / security is required.</p> <p>EHI Export – Single Patient Export EHI Export – Patient Population Export.</p>	170.315(b)(10)	Health Samurai Aidbox	<p>For the queried clients it was observed none of the users reported accessing the patient or population data via the export APIs.</p> <p>We confirmed compliance by testing the ability to connect to the export APIs and query patient clinical data through the export API. This was performed for both an individual test patient and a population. 45 test patients were tested as a part of API testing for export of a patient population.</p> <p>Non-Conformities or Errors Discovered: No errors were experienced.</p>	
<p>Measurement of the number (and percentage) of patients that have received portal invitations, the number of those patients that started the signup process, the number of patients that completed the signup process and also the number of patients that declined to sign up for the portal.</p> <p>Portal invitations Portal Signups Portal Decline</p>	170.315e(1)	N/A	<p>Clinic, Invited, Signup, Decline</p> <p>Clinic 1 2236 / 766 / 9</p> <p>Clinic 2 6,540 / 1500 / 79</p>	
<p>Tracking compliance of the certified module's functional support of API query of patient data resources.</p> <p>API access</p>	170.315g(10)	Health Samurai Aidbox	<p>For the queried clients it was observed none of the users reported accessing the patient data via API.</p> <p>We leveraged the inferno testing tool to ensure conformance with the requirements. Non-Conformities or Errors</p>	

			Discovered: No errors were experienced.	
Tests the ability to connect to the patient portal API and query patient data through the API.  Compliance of API resource query support	170.315g(7), (9), (10)	Health Samurai Aidbox	Ability to connect to the Patient Portal API and query patient clinical data through the API successfully run on test patient. Ability to connect to the Patient Portal API and query the patient's CCDA through the API successfully run on test patient.  Ability to connect to the Patient Portal API and query the patient's CCDA through the API successfully run on test.	
Leverage Accessibility insights for web testing tool to verify accessibility.  Accessibility Testing	170.204e(1)	N/A	WCAG testing was performed using a production version of the patient portal and a test patient, exposing no PHI. WCAG testing passed with no errors.	

### Key Milestones

The following Key Milestones were met during out testing:

Key Milestone	Care Setting	Date/Timeframe
Identify Testing Team Members	Outpatient	Q4 2024
Select time frame for monitoring patient invitations, acceptances etc	Outpatient	Q4 2024
Audit API usage for (g)9 and (g)10)	Outpatient	Q2 2025
Execute on Testing	Outpatient	Q4 2025
Report Test Results (to ONC-ACB)	Outpatient	Q1 2026

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